



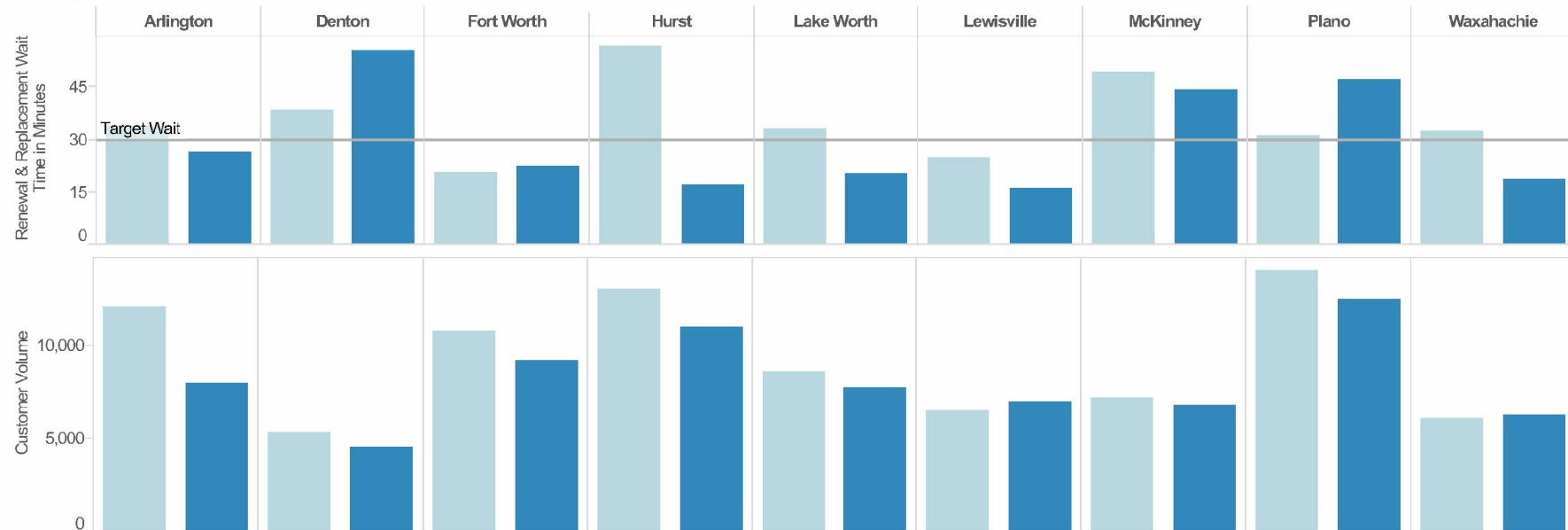
Driver License Regional Monthly Review

Year
2012 2013

Region 1B: Fort Worth Area

August 2013

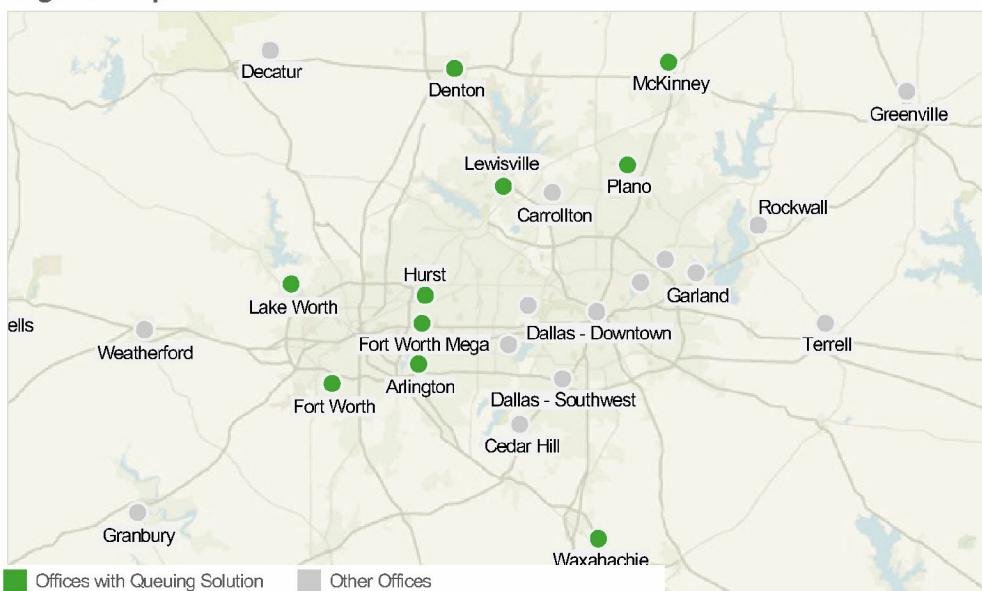
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Arlington	3,647	1,695	2,643	26	41	33
Denton	2,097	1,057	1,388	55	68	43
Fort Worth	4,214	2,199	2,821	22	31	39
Hurst	5,200	2,322	3,462	17	38	31
Lake Worth	3,432	1,373	2,899	20	36	41
Lewisville	3,296	1,555	2,145	16	31	22
McKinney	3,019	2,235	1,564	44	64	22
Plano	4,558	2,707	5,192	47	57	39
Waxahachie	1,790	1,019	3,480	19	30	24

Regional Map



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